



# HORIZONS

The association for former **HSBC** employees

## Instruction to your bank or building society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

**Alan Cull  
Horizons  
10 Chorley Avenue  
Sheffield  
S10 3RP**

Service user number

<b>9</b>	<b>4</b>	<b>1</b>	<b>7</b>	<b>0</b>	<b>2</b>
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Name(s) of account holder(s)


Reference (Please leave blank)

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Bank/building society account number

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Branch sort code

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### Instruction to your bank or building society

Please pay **Horizons The association for former HSBC employees**. Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with **Horizons The association for former HSBC employees** and, if so, details will be passed electronically to my bank/building society.

Name and full postal address of your bank or building society

To: The Manager <span style="float:right">Bank/building society</span>
Address
Postcode

Signature(s)
Date

Banks and building societies may not accept Direct Debit Instructions for some types of account

DD12

This guarantee should be detached and retained by the payer.

## The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit **Horizons The association for former HSBC employees** will notify you at least 10 working days in advance of your account being debited or as otherwise agreed. If you request **Horizons The association for former HSBC employees** to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by **Horizons The association for former HSBC employees** or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society. If you receive a refund you are not entitled to, you must pay it back when **Horizons The association for former HSBC employees** asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.